

## STANDARDS COMMITTEE - 13TH OCTOBER 2005

**SUBJECT: COMPLAINTS TO THE OMBUDSMAN**

**REPORT BY: MONITORING OFFICER**

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1. The following complaints have been made to the Ombudsman in recent months and have been rejected by him as not accepted for formal investigation for the reasons he has indicated or that he is satisfied with the action taken:-

- (1) Rights of Way (1);
- (2) Social Services (1);
- (3) Housing Benefits (2);
- (4) House Purchase (1);
- (5) Planning Issues (4);
- (6) Sale of Property (1);
- (7) Tenancy Transfer (1);
- (8) Highways (1);
- (9) Housing (3);
- (10) Noise Nuisance (2);
- (11) Council Tax Issue (1);
- (12) Drainage and Flooding Problems (1);
- (13) Education (School Selection Procedure) (5);
- (14) Insurance (1).

2. The following complaints remain at the initial enquiry stage or are awaiting determination by the Ombudsman (many long outstanding):-

- (1) Social Services (1);
- (2) Housing (3);
- (3) Tenancy Issue (2);
- (4) Planning (3);
- (5) Highways / Social Services (Provision of Parking Bay) (2);
- (6) Insurance (1);
- (7) Education (School Selection Procedure) (1);
- (8) Sale of Land (1);
- (9) Right to Buy (1).

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Background Papers:  
Correspondence from the Ombudsman